



## Starting the Knowledge Check, Quiz or Test:

Select the button in the bottom-left corner to Launch LockDown Browser + Webcam, which will launch the Respondus Monitor Startup Sequence. (You may not need to go through every step in the startup sequence depending on the options selected by your instructor.) See page 2 to follow along with screenshots!

## Respondus Monitor Startup Sequence:

1. Click **AGREE** to the Student Terms of Use.
2. Adjust your webcam so it is visible in the window and click **YES**.
3. Record a short video and review to ensure audio/video were properly recorded. If satisfied, click **CONTINUE**. Otherwise click **TRY AGAIN**. (You can access troubleshooting and 24/7 LiveChat support from the It's Not Working link if needed.)
4. Payment screen (*if applicable*): To purchase a license, select **PURCHASE** with Credit/Debit. This takes you to a PayPal login page, or you can select Pay with Debit or Credit Card.
5. Take a photo using your webcam and another while holding your approved identification card to the camera. If satisfied, click **CONTINUE**. Otherwise click **TRY AGAIN**.
6. Record a video displaying the area around your computer to show the area is secure. If satisfied, click **CONTINUE**. Otherwise click **TRY AGAIN**.
7. Read (*if applicable*) any additional instructions provided by your instructor.
8. Position your face in the video window so that you are clearly visible during the exam. If required, you may proceed once facial detection is successful.
9. After completing all steps, click **BEGIN EXAM**. As you complete the assessment within LockDown Browser, Monitor records your webcam activity. You will see a Recording indicator in the top-right corner when Respondus Monitor is recording you. Once you complete the assessment, you can exit LockDown Browser to return to your session in your default internet browser.

## Before Getting Started

1. Do you have the proper device?
  - Windows running 10, 8, or 7
  - Mac running OS X 10.12+
  - iPad App running iOS 11+

*Note: Chromebooks are not compatible.*

2. Have you downloaded the LockDown browser?

[https://www.aleks.com/support/lockdown\\_system\\_requirements](https://www.aleks.com/support/lockdown_system_requirements)

3. Have you confirmed that LockDown browser was installed successfully?

[https://www.aleks.com/support/lockdown\\_test](https://www.aleks.com/support/lockdown_test)

## Technical Difficulties?

If you have confirmed all of the above steps, and are still having issues, it could be that your internet service is having trouble. Try plugging directly into your modem or seek out an alternative internet source.

**Still stuck?** Reach out to ALEKS Support for help. [www.aleks.com/contact\\_us](http://www.aleks.com/contact_us)

## Payment

You may be prompted to purchase a Respondus Monitor license the first time Respondus Monitor is used. This one-time fee includes all exams in this course.

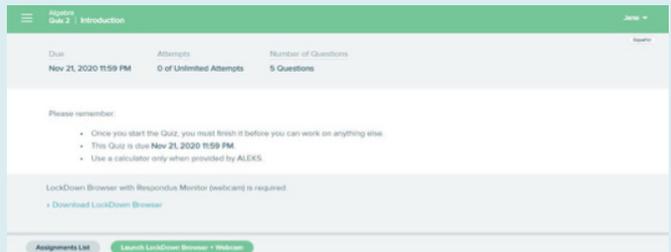
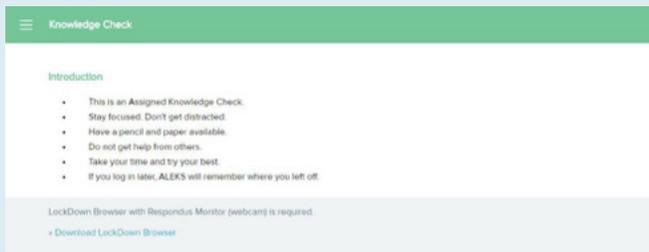
*Note: It is not possible to pay on an iPad. Please purchase Respondus on another device before accessing on an iPad.*

# Follow Along with Screenshots:

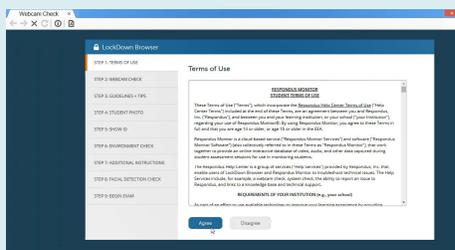
Introduction Page for Scheduled Knowledge Check

OR

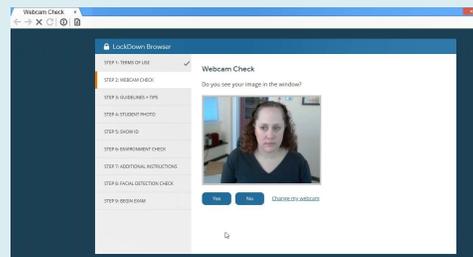
Introduction Page for Quiz or Test



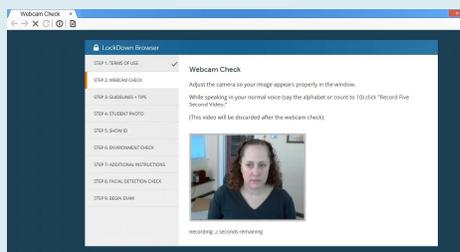
1 Agree to the student terms of use.



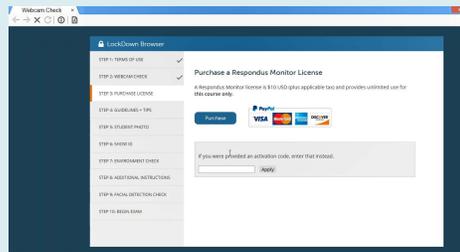
2 Adjust your webcam, click yes.



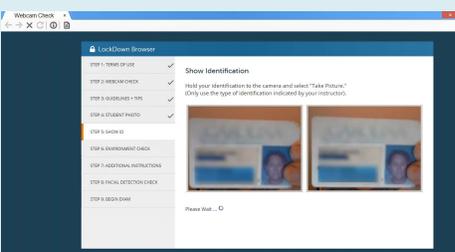
3 Record video for audio/ visual check, then click continue.



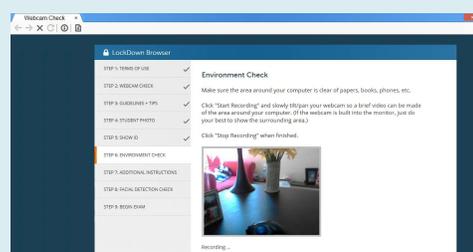
4 If applicable, purchase your license with Credit/ Debit or PayPal.



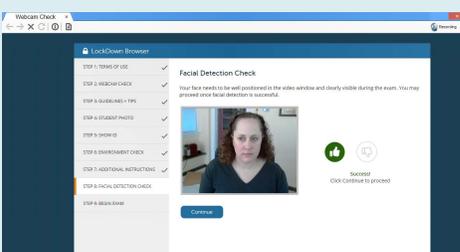
5 If required, take a photo and record a video to show your identification card, then click Continue.



6 If required, record a video to show secure work area, then click Continue.



7 Position your face in the video to be visible during the exam.



8 Finally, begin. **Good luck on your exam!**