

## Where to Go For Help - Student

Video Walkthrough: [CLICK TO VIEW](#)

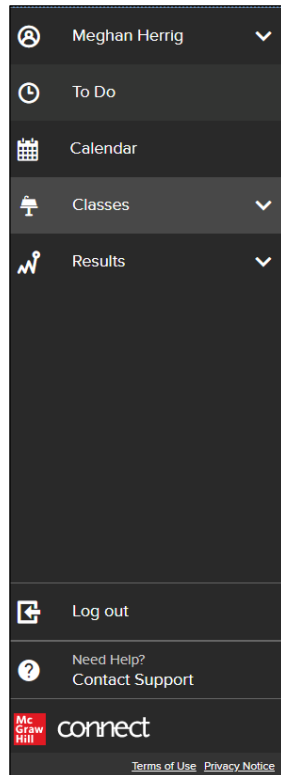
### Digital Technical Support

Prior to entering your Connect course, access the support site directly at the following link:

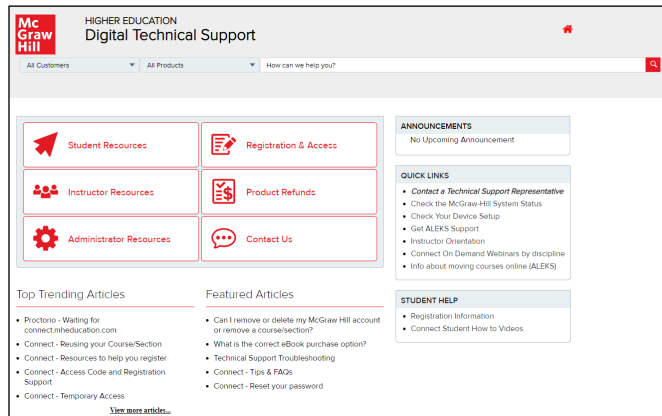
<https://mhedu.force.com/CXG/s/>.

### Help From Within Your Course

From within your Connect course, locate the course menu on your home page. Click on Menu to expand it. Scroll to the bottom and click on "Need Help? Contact Support."



You will be sent to the support home page.



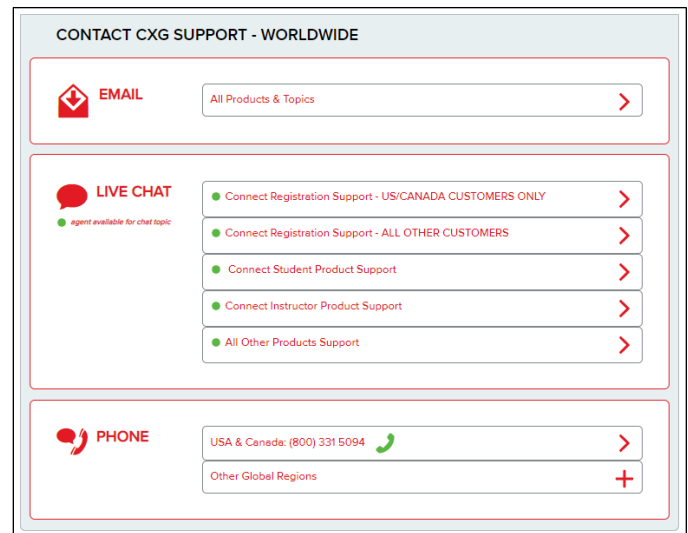
### Support Details

On the support site, you can search to find a solution, or you can contact a customer support agent via:

- Email
- Chat
- Phone

### Save your case number!

When contacting a support agent, you will always receive a case number. It will be important to save this case number if additional follow-up or documentation is needed.



Support and Resources

EMAIL & CHAT: [WWW.MHHE.COM/SUPPORT](http://WWW.MHHE.COM/SUPPORT)  
SUPPORT AT EVERY STEP

Call: (800)331-5094

MONDAY-THURSDAY: 24 hours  
FRIDAY: 12 AM - 9 PM EST  
SATURDAY: 10 AM - 8 PM EST  
SUNDAY: 12 PM - 12 AM EST