

Where to go for help in Connect (Student)

Video: CLICK TO VIEW

Support at Every Step

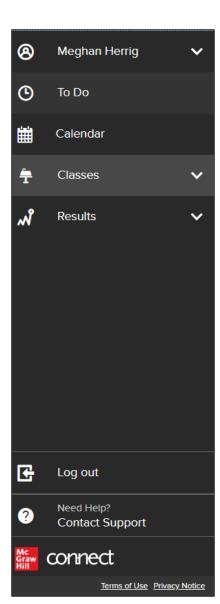
Learn how to navigate Connect, complete proctored assignments, track your progress, and more! Let us help you get the most out of Connect. <u>https://www.mheducation.com/highered/support/stu</u> <u>dent/connect.html</u>

Digital Technical Support

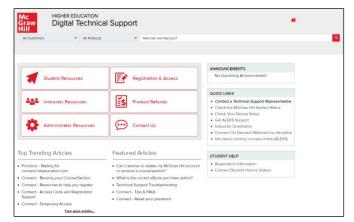
Need support but not logged into your course? Access the support site directly at the following link: <u>https://mhedu.force.com/CXG/s/.</u>

Help From Within Your Course

From within your Connect course, locate the course menu on your home page. Click on Menu to expand it. Scroll to the bottom and click on "Need Help? Contact Support."



You will be sent to the support home page.



Support Details

On the support site, you can search to find a solution, or you can contact a customer support agent via

- Email
- Chat
- Phone

Save your case number!

When contacting a support agent, you will always receive a case number. It will be important to save this case number if additional follow-up or documentation is needed.

	All Products & Topics	>
LIVE CHAT	Connect Registration Support - US/CANADA CUSTOMERS ONLY	>
agent available for chat topic	Connect Registration Support - ALL OTHER CUSTOMERS	>
	Connect Student Product Support	>
	Connect Instructor Product Support	>
	All Other Products Support	>
	USA & Canada: (800) 331 5094	>
	Other Global Regions	

