Connect FAQ

1) What is the Recharge feature that is available via Smartbook?

A: Recharge is a review assignment that is available in Connect to students a few days after they complete a Smartbook assignment. It will give them a customized selection of questions based on what topics they had the most difficulty with on the original Smartbook assignment. Although we encourage students to complete Recharge assignments, they are not required.

2) What is the best way to print an assignment/quiz that is assigned via Connect? Is it true that an assignment/quiz within Connect can only be printed as a single document so long as the questions are all the same type (i.e. true/false or multiple choice, etc.)?

A: Printing an assignment or quiz from Connect can be difficult. Only quizzes/assignments developed with the same question type can be printed on a single document. Due to these restrictions, we recommend that if you need a printed copy of a quiz/assignment, that you generate it from the printable test bank and not from Connect.

3) When creating a Connect assignment, can I set it up to where a student can submit an assignment beyond the deadline and receive reduced credit?

A: There are currently two options when creating a Connect (i.e. non-Smartbook) assignment. You can require that all work be submitted on the due date, in which case Connect will automatically submit the student's work even if he/she has not completed the assignment. Or, you can allow for a late submission with penalties. With this second option, you can choose to deduct a certain percentage of the assignment per each hour or day that the assignment is late.

4) Can I adjust points on Connect assignments that are not manually graded, in the same way that I can adjust them for manually graded assignments?

A: Yes, instructors can adjust the credit for a question after the students have completed the assignment. They have the option to drop the question, give all students credit, or flag it for manual grading. Below is a set of instructions for adjusting credit on an assignment:

http://createwp.customer.mheducation.com/wordpress-mu/success-academy/adjust-creditfor-and-assignment/?page=Search&term=credit

5) On manual grade assignments, can I view the entire assignment with all questions rather than one question at a time?

A: The Connect experience is setup in such a way that instructors can view one question at a time (in most cases). Multiple questions cannot be shown in the manual grading process.

- 6) Do we have the option to change the amount of points for assignments as a group, similar to changing assignment due dates using the manage dates function?
 - A: Unfortunately, this is not currently available.