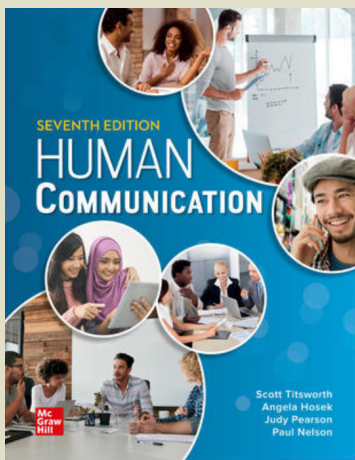


List of Changes



Human Communication 7th Edition

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Changes to Pearson: Human Communication, 7e

Chapter 1

- New opening vignette on problem-based student advocacy; updated sources and statistics on the importance of communication skills and the value of the communication major; updated terminology and discussion of online communication, including the addition of recent data throughout the chapter on students' use of mobile smart technology.

Chapter 2

- New opening vignette on perception and learning; new section on current social and political events, which showcases contemporary situations, such as the #MeToo movement and athletic activism, to depict differences in perception; revised discussion of online presence, including recent research on social media, depression, and loneliness among college students and ways to monitor and reduce social media usage.

Chapter 3

- New opening vignette on how words and phrases convey meaning, using food deserts as an example; extended sections on gender-biased and racist language with updated research; new Engaging Diversity feature box on using apps to learn new languages.

Chapter 4

- New opening vignette on how appearance conveys nonverbal messages; expanded discussion of online approaches to nonverbal communication, such as using emojis and GIFs to express emotion; additional discussion of American Sign Language to clarify relationships between verbal and nonverbal communication; revised section on physical attractiveness to emphasize contemporary research on culturally centered and shifting perspectives on attractiveness; updated coverage on gender differences in nonverbal communication, particularly perceptions of touch; updated examples in the discussion of clothing and artifacts as they relate to public advocacy.

Chapter 5

- New opening vignette on the StoryCorps project; revised discussion of memory to help students better differentiate between memory resources; new discussion of polarization as an impediment to listening, including analysis of why finding common ground through careful listening is preferable to simply agreeing to disagree; expanded coverage of skills to improve listening, including various note-taking methods.

Chapter 6

- New opening vignette on the gender nonbinary character in Showtime's series *Billions* to highlight how gender and language are at work when developing relationships; updated statistics on trends related to forming and maintaining interpersonal relationships online, such as long distance and geographically close relationships; expanded coverage of the influence of social media on interpersonal relationships; new Communicating Creatively feature box on how to use art to cope with difficult topics; new Engaging Diversity feature box on intercultural relationships and creativity.

Chapter 7

- New opening vignette on Meghan Markle's marriage to Prince Harry as it relates to intercultural communication; updated statistics on the increasing diversity in the United States; expanded discussion of polarized views on intercultural issues; revised coverage of dominant cultures and co-cultures; new coverage of cultural differences and Schwartz's value perspective, as well as recent research on the relative tightness or looseness of cultural characteristics as they relate to national boundaries.

Changes to Pearson: Human Communication, 7e

Chapter 8

- Updated coverage on group organization and interaction; new Engaging Diversity feature box on Project Row House; revised discussion of how groups can be impacted by polarization and ways to challenge this in group settings; new examples of technology tools that groups can use; revised Communicating Creatively feature box to include new examples of creative coworking spaces.

Chapter 9

- New opening vignette on polarization and incivility in the workplace; updated coverage of best practices for electronic submission of application materials; expanded discussion of personal SWOT analysis; updated discussion of sexual harassment to include current examples and the concept of “duty to report.”

Chapter 10

- New opening vignette on a grassroots charity for a specific audience; revised Building Behaviors feature box on podcasts.

Chapter 11

- Updated discussion of the sleeper effect and self-disclosure; new coverage of fake news; new examples to clarify the differences among brief, extended, factual, and hypothetical examples, as well as to illustrate use of analogies.

Chapter 12

- New opening vignette on the opioid crisis; chapter reorganized to add clarity to the discussion of outline formats; new example outlines throughout the chapter.

Chapter 13

- New opening vignette on Lady Gaga’s Academy Award acceptance speech; new examples and detailed discussion of various types of graphs; new Engaging Diversity feature box on inclusive slide design principles.

Chapter 14

- New opening vignette on musician Stevie Nick’s 2019 Rock and Roll Hall of Fame acceptance speech; updated examples throughout the chapter; new informative speech example.

Chapter 15

- New opening vignette on actor Regina King’s 2019 Golden Globes acceptance speech; revised discussion of rebuttals; updated Engaging Diversity feature box on how different cultures view persuasive appeals; revised coverage of the Monroe Motivated Sequence; new examples throughout the chapter; new persuasive speech example.

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