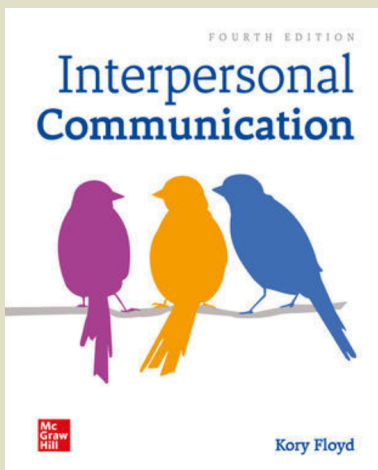


List of Changes



Interpersonal Communication 4th Edition

Kory Floyd

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Changes to Floyd: Interpersonal Communication, 4e

Chapter One: About Communication

- New discussion about the frequency of loneliness among younger Americans
- New figure on channel richness
- New research added on marital benefits to health
- Added new paragraph on online misunderstandings
- New discussion of how online social networks promote healing during bereavement
- 56% of references updated

Chapter Two: Culture and Gender

- New chapter opening story on Thailand soccer team cave rescue
- New B-heading on cultural universals
- Added example of collectivism: Fifty names are now forbidden in Saudi Arabia
- Revised discussion of sexual orientation as a continuum
- New discussion of gender options on Facebook
- Discussion of first baby born without a gender designation on the birth certificate
- New discussion of Caitlyn Jenner
- New section on using gender-specific pronouns
- 39% of references updated

Chapter Three: The Self

- New research on autism spectrum disorders added
- New Dark Side box on Instagram envy
- Added discussion of “Love, Simon” movie as an example of image management
- Update example of image management complexity
- 23% of references updated

Chapter Four: Perception

- New chapter opening story about Melania Trump’s “I don’t care” jacket
- Added paragraph on social comparison on social media
- Updated example of positivity bias
- Updated example of egocentrism
- Added explanation of bias and implicit bias
- 55% of references updated

Chapter Five: Language

- New chapter opening story about #MeToo movement
- Updated Table 1
- Updated examples for loaded language
- New talking point about what3words
- Example of Steve Harvey’s inappropriate jokes about Asian men
- Updated entries from Oxford English Dictionary
- Added examples of Roseanne Barr, Megyn Kelly, and Michael Phelps on effects of language
- Updated example of defamation
- 47% of references updated

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Chapter Six: Nonverbal Communication

- New chapter opening story about Colin Kaepernick taking a knee during national anthem
- New heading on paying attention to groups of nonverbal behaviors
- New heading on being aware of what you expect to see
- New heading on working on self-awareness
- New heading on paying attention to how others react to nonverbal behavior
- 34% of references updated

Chapter Seven: Listening

- New chapter opening story about listening on suicide support hotline
- Revised listening styles discussion
- Updated Assess Your Skills on listening styles
- Updated data on information overload
- Updated example of ineffective listening
- 65% of references updated

Chapter Eight: Emotion

- New chapter opening story about emotion at military family reunions
- Updated example of grief
- Added paragraph on crying (types of crying/types of tears)
- Added section on language effects on emotion
- New table on emotion terms with no English equivalent
- 52% of references updated

Chapter Nine: Relationship Formation

- New chapter opening story on Glenn Weiss Emmy proposal
- Added discussions of ghosting and orbiting
- Added discussion of catfishing
- New acronym (SOAPS) for relational maintenance behaviors
- New Table 1 and new discussion of niche dating apps
- New Table 2 on reasons for using social media
- New section on relational repair
- 60% of references updated

Chapter Ten: Close Relationships

- New discussion about families divided at U.S. border
- Added example of “Instant Family” movie in discussion of what constitutes a family
- New section on “Friendships are usually platonic”
- Updated Communication/Light Side box
- Added discussion of polyamory
- Added paragraph on parasocial relationships
- Added paragraph on workplace bullying
- Added instructor note on bromance
- 51% of references updated

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Chapter Eleven: Conflict

- Revised/clarified discussion of natural killer cells
- Updated introduction to “Power and Conflict” section
- New dialogue examples under conflict strategies
- Updated Table 1 on female heads of state/government
- Renamed “The most common sources of conflict” to “common conflict triggers,” and added detail
- Added suggestions to “managing computer-mediated conflict”
- 47% of references updated

Chapter Twelve: Deception

- New chapter opening story about deception in “Anything for Love” movie
- Updated examples of high-profile lying
- New discussion about lying in dating apps
- Updated example of lying through omission
- 47% of references updated

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