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Our Commitment to Accessibility

Creating accessible products is a priority for McGraw-Hill Education. We have put in place processes to make accessibility and meeting the WCAG AA guidelines part of our day-to-day development efforts and product roadmaps. We measure and track our progress to ensure we continually make improvements to address the evolving industry standards and to meet our learners' accessibility needs. VPATS are available upon request. Our audits and VPATS are completed by a third party.

Testing Process

We are committed to testing with users with different ranges of abilities and disabilities to ensure the usability and accessibility of our products.

A series of tests are conducted to ensure our compliance with the WCAG AA guidelines. Baseline assessments are completed, using a third-party vendor, to uncover gaps and inform a remediation roadmap. As new features are developed, an accessibility-specific success criterion is defined and all new work is tested to ensure it complies with the criteria prior to release. As these products continue to grow and the accessible feature set expands, semi-regular assessments will be completed by an external vendor to ensure continued compliance with the WCAG guidelines.



Connect Platform

This report reflects the accessibility level of the content available within our Connect platform as it relates to specific title.

Content

Alternative Text Files: We provide electronic files for use by students with disabilities. In order to send a file, we require a written request from the disability services center of your school. Requests can be submitted via Access Text Network at www.accesstext.org or submitted directly to McGraw-Hill Education. To submit to McGraw-Hill, please email us at mhe-permissions@mheducation.com or fax the request to 646-766-2019.

Many of our titles have alt descriptions of images available in a separate document provided to the DSS office. To request this file, please contact us at accessibility@mheducation.com.

McGraw-Hill Education is actively working on developing more accessible assessment experiences. While some of our interactive assessment questions are not yet accessible to users of assistive technology, we continue to make improvements with each platform release.

Content Feature	Definitions	Status & Alternatives
eBook is operable without a mouse (keyboard navigable) and can be accessed using alternative output devices.	Can the user navigate through the eBook and any link embedded using keyboard navigation and/or assistive technology?	The McGraw Hill eBook was built with accessibility in mind. An independent audit resulted in zero "does not supports" for WCAG criteria for the desktop version as well as the app versions (iOS & Android). All versions now support multimedia content interactions such as closed captioning for embedded videos and appropriate descriptions for audio, video & captions. Recent upgrades ensure that users can maintain logical & consistent focus order in menu interactions; that the highlight tool is color-compliant; and that users will not encounter any keyboard traps. Additional remediation will continue in 2021. A VPAT is available upon request.
eBook images have alternative descriptions/alternative text	Are the alt descriptions embedded in the eBook? Can a screen reader access the images?	A file containing the alt descriptions is available. To request, please contact us at the information listed above.
Videos are closed captioned and/or transcripts are available	Are videos and the transcripts able to be delivered outside of Connect and provided to DSS offices?	Videos contain closed captioning, but transcripts are not currently available. Efforts will be made to offer both in future editions.



	descriptions? Can they be accessed within the platform using assistive technology?	
Adaptive Learning Assignment	Are assessments keyboard navigable? Do images have alt descriptions? Can they be accessed within the platform using assistive technology?	Yes
Virtual Labs	Is keyboard navigation available? Do images have alt descriptions? Is product screen reader compatible?	Yes
PowerPoints can be accessed using alternative output devices (screen reader)	Images contain alt descriptions and there is a logical reading order.	PPT's have been prepared to be compliant with WCAG Level AA guidelines.

We are committed to working with our education partners as we progress in our accessibility efforts. In the event that alternative content formats are required, we will evaluate the options and, when possible, provide as needed.

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