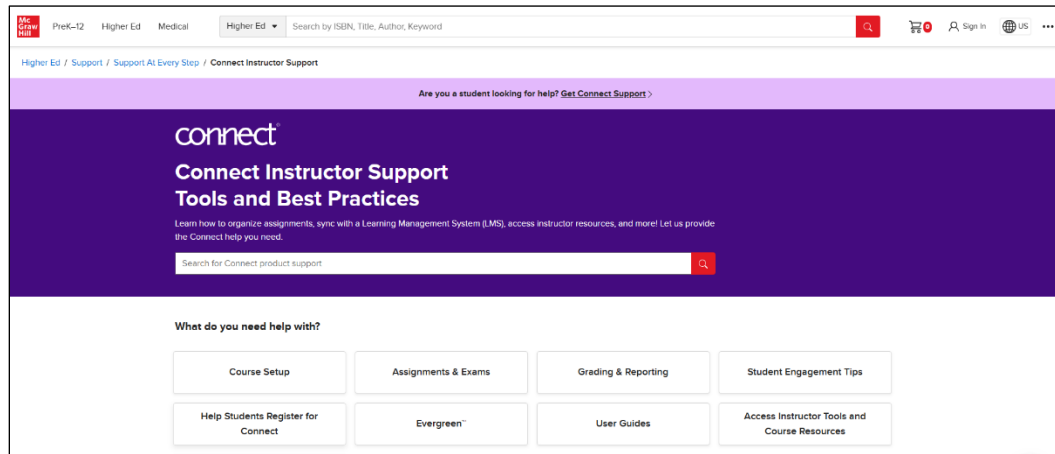


Where to go for help with Connect - Instructor

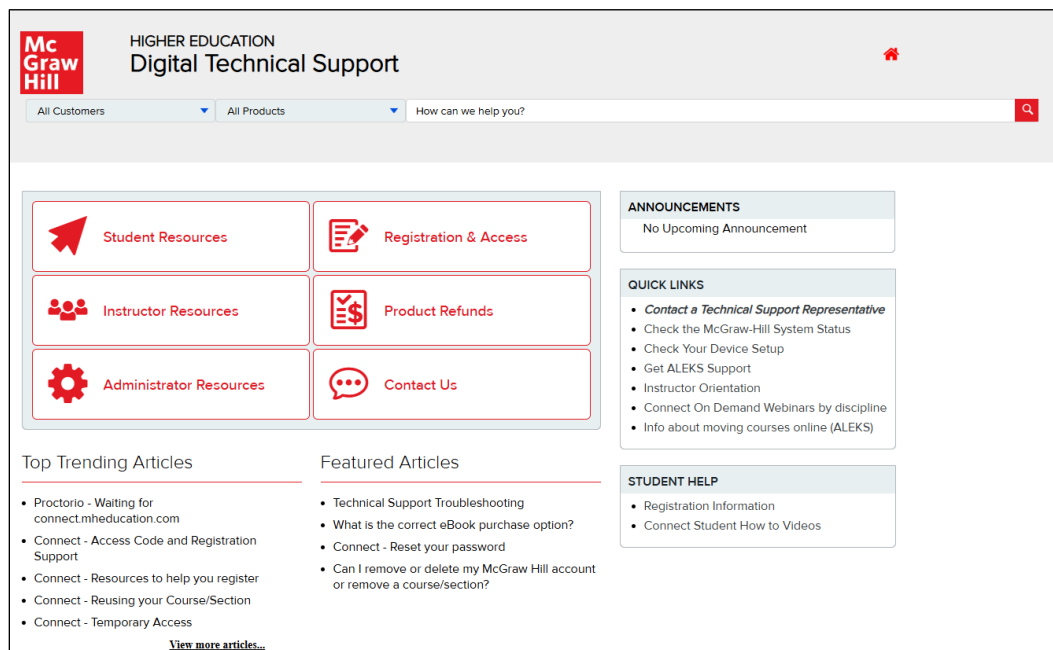
Step 1: Go to Support at Every Step

Visit [Support at Every Step](#) to explore self-service resources such as how-to guides, videos, and PPT slide decks to help with course setup, LMS integration, assignments and exams, grading and reporting, and more.



Step 2: Go to McGraw Hill's Tech Support Site

Visit the [Tech Support Site](#) for help with any technical questions or issues you may have. You can use the Search box to quickly find helpful articles, or reach a support agent by email, live chat, or phone. When you contact support, you'll get a case number keep it handy for follow-up or documentation.





connect[®]

Step 3: Go to Resources and Support Within Connect

You can get instant assistance from our **Virtual Support Assistant**, right from your **New Connect Section Dashboard**. Connect includes helpful **tips, tutorials, and quick links** to make your experience easier. Just **click the question mark icon** to get started in the bottom right corner.

Inside **Resources**, you'll find **how-to guides** and links to **Support at Every Step**, where you can watch helpful videos and explore even more support tools.

Need technical help? Simply **click Contact Support** to go straight to our **Digital Technical Support site**.

The screenshot displays the McGraw Hill Connect interface. The main header shows the McGraw Hill logo and the word 'connect'. Below the header, the page is titled 'Manage Assignments'. A sidebar on the left contains navigation links: 'Release Details', 'Release Notes', 'Change Section', 'Manage Assignments', 'Student Roster', 'Manage Instructors', 'Course Materials', 'Instructor Resources', and 'View Reports'. The main content area features a 'New Content Available in Your Section!' notification, 'Assignment Actions' and 'Organize' buttons, and a table of assignments. A 'Resources & Support' dropdown menu is open on the right, showing links to 'Onboarding', 'Resources', and 'Contact Support'. A red circle with a question mark icon is located in the bottom right corner of the interface.

Start Date	Due Date	Points
January 12, 2026	December 13, 2026	100
August 12, 2022	December 1, 2026	100.00