

Frequently Asked Questions: Connect New Instructor Experience

1. [Release Timing and Transition](#)
2. [Impact on Courses, Assignments, and Content](#)
3. [Grading, Reporting, and Data Export](#)
4. [Assignment Creation, Editing, and Organization](#)
5. [LMS Integration](#)
6. [Admin, Course Management, and Instructor Controls](#)
7. [The Student Experience](#)

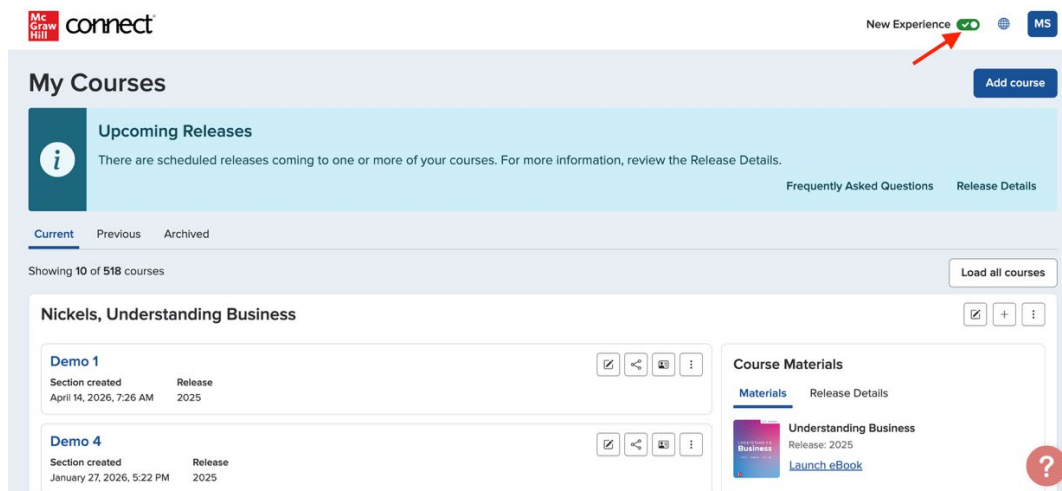
Release Timing and Transition

When will the new instructor experience be available?

The new instructor experience is currently targeted for June 25th.

How will this impact courses already in progress (e.g., summer courses)?

Active courses will automatically be migrated to the new experience, but you will be able to toggle back to the current experience as needed through the end of 2026.



Will I need to use the new experience right away?

No, a toggle will be available that allows you to switch between the current experience and the new experience through the end of 2026.

Will there be downtime during the transition?

No, there will be no downtime when the new experience is enabled.

[Back to top](#)

Once the new experience is live, will courses be in the new experience by default?

Yes. When the new experience goes live on June 25th, all courses (active, archived and future courses) will automatically be migrated to the new experience.

Will you be providing updated "how-to" videos for this new version?

Yes, we are in the process of updating our "how to" videos right now. They will be ready when the new experience goes live in late June

Who should I contact if I need Connect support in the future?

You can access a wealth support resources

at <https://www.mheducation.com/highered/support/connect-support#instructors> and/or reach out to your McGraw Hill Customer Success Representative.

Impact on Courses, Assignments, and Content

Will I need to rebuild my existing courses or assignments?

No, all existing courses, sections, and assignments will automatically carry over to the new experience. No rebuilding or redesign is required.

If I copy a course from a previous term, will everything copy correctly?

Yes, course duplication and copying will continue to work, and assignments from previous semesters will remain intact in the new experience.

If my textbook has a new edition, will my assignments still work?

Yes, if Evergreen updates are made to a textbook, question banks will update automatically. You will be notified if any questions are removed or require review.

Can I still share or copy assignments between multiple sections that I teach?

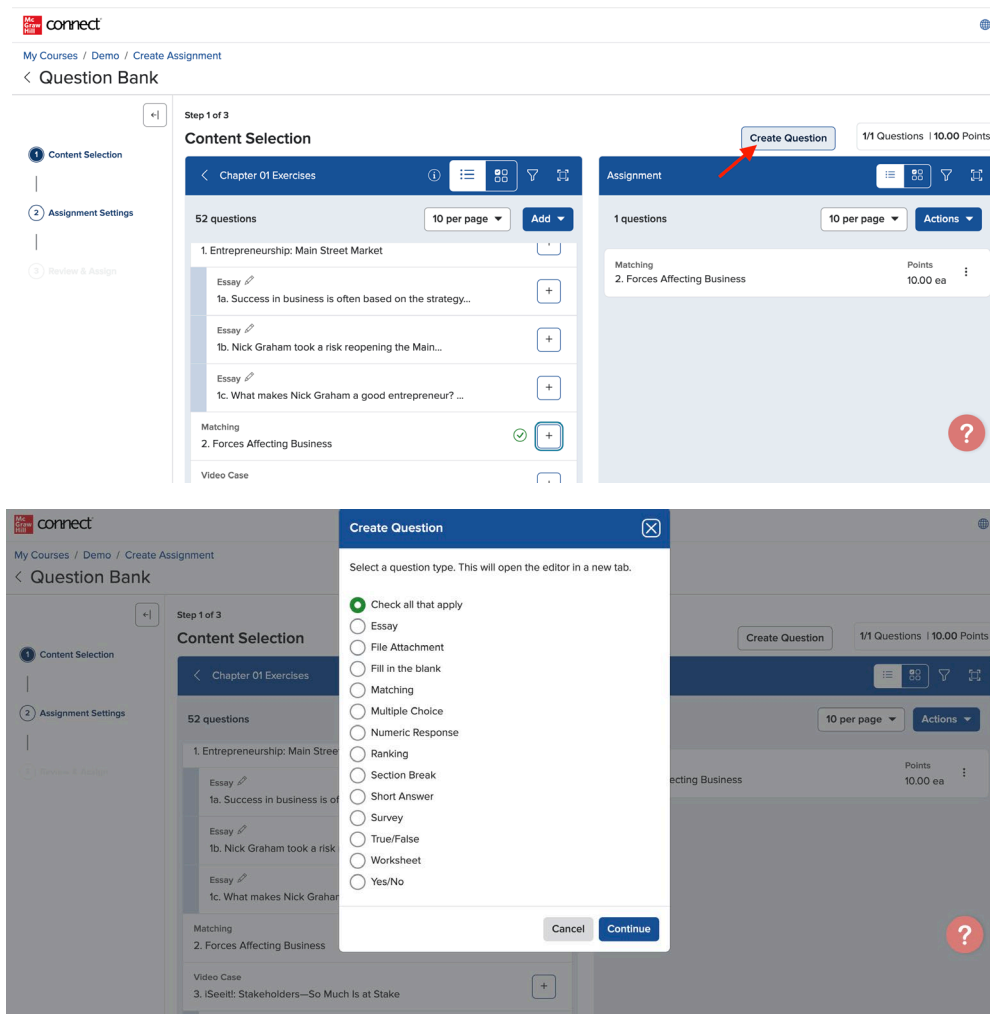
Yes, assignments can still be copied across sections taught by the same instructor.

Can students see the assignment folders I create?

Yes, students will see the assignment folders as well.

Can I upload my own questions into the test bank for an exam or quiz?

While you cannot currently upload questions, you can create your own questions within Connect by choosing to "Create Assignment", selecting "Question Bank" and then selecting "Create Question".



How will I know if an assignment has been remediated for accessibility issues?

The most current releases have the most accessible content. If you have questions about an older release, please contact your McGraw Hill representative for more details.

Assignment Creation, Editing, and Organization

Has the Question Bank assignment creation flow changed?

The question bank assignment workflow is largely the same, but with a cleaner, more streamlined interface that allows you to remain in one place while building or editing assignments.

Can I change point values by clicking directly on the points?

Not currently, but this feedback has been shared with the Connect product team for future consideration.

[Back to top](#)

Can you edit the points in the individual question view?

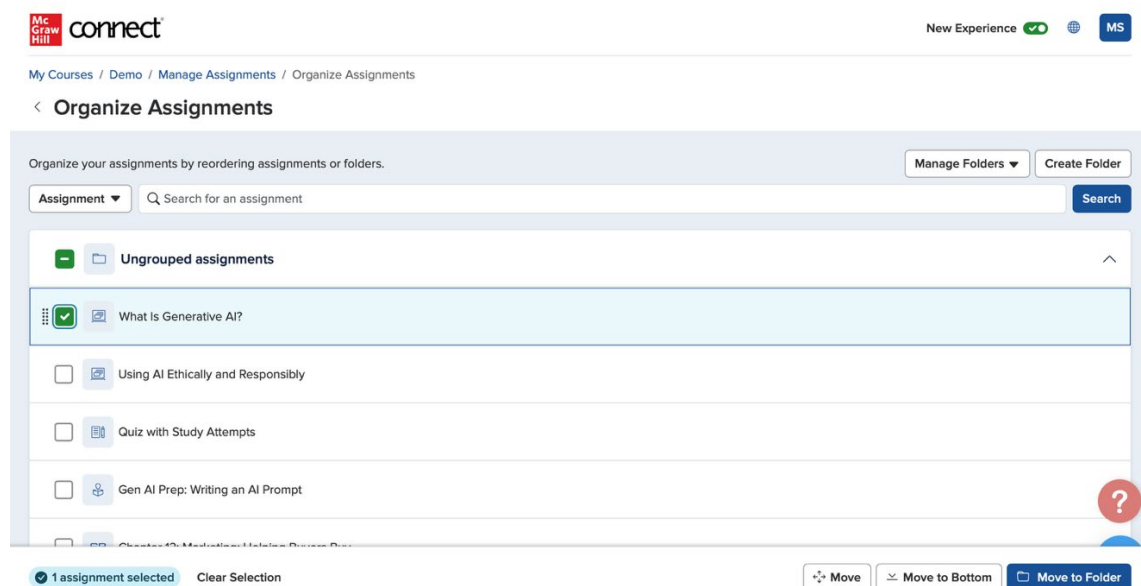
Not currently, but this feedback has been shared with the Connect product team for future consideration.

Why is 10 points still the default per question? Can I change this globally?

There is currently no global setting to change the default points per question, but this is a frequently requested enhancement that is being considered for future development.

Can I still drag and drop to reorder questions?

Drag and Drop is not available at this time, but improvements to the current drag and drop experience are in process and will be delivered after the June release. You are able to reorder questions through “organize” option from “Manage Assignments” section home page.



Will instructors be able to preview assignments clearly from a student's perspective or switch between instructor and student views?

Instructor preview of the student experience will still be available in the new instructor experience. This feature is not changing.

The screenshot displays the McGraw Hill Connect interface. At the top, the 'McGraw Hill connect' logo is on the left, and 'New Experience' with a green checkmark and a globe icon is on the right. Below the logo, it says 'My Courses / Demo'. The main heading is '< Quiz with Study Attempts'. To the right of this heading is a button 'View Other Assignments'. Below the heading is the 'Assignment Details' section, which includes 'Question Bank | 2 Questions, 20.00 Points', 'Start Date: March 31, 2026, 10:01 AM', 'Due Date: March 31, 2026, 10:14 AM', and 'Late Submission Date: None'. To the right of this section are buttons for 'Edit Assignment', 'Preview Questions', 'Student View', and two icons. Red arrows point from the 'Preview Questions' and 'Student View' buttons to the 'View Other Assignments' button. Below the assignment details is the 'Student Progress' section, which includes a search bar 'Search by name or email' and a 'Search' button. To the left of the search bar is a progress indicator showing '9 Not Started Out of 10' and a 'Filter by Not Started' button. To the right of the search bar is a 'Give Extensions' button. Below the search bar is a table with the following columns: 'Student Name', 'Student Progress', 'Average Score', 'Attempts', 'Time Spent', and 'Options'. The table contains one row for 'Arden, Lily' with the email 'lily@mh.edu'. The 'Student Progress' column shows 'Not Started', the 'Average Score' column shows '0%', the 'Attempts' column shows '0', and the 'Time Spent' column shows '00:00'.

Can I give a student an extension on multiple assignments at once?

Yes, there are enhancements coming in the June release that will allow you to:

- Extend multiple assignments for one student
- Extend one assignment for multiple students

Can I change due dates for an entire class or module at once?

Yes, the Manage Dates feature allows bulk updates and date shifting across assignments.

Can I change the due date once students have started their work on an assignment?

Yes, you will be able to edit the start dates of active assignments. An active assignment is one in which at least one student has started working on it.

Can extensions be based on days (not just percentages of time)?

Yes, extensions allow instructors to set a new due date for the student.

Can I grant extensions after an assignment is already past due?

Yes, though in some cases you may need to delete study attempts before granting an extension.

When I extend a due date by a specific number of days but later need to shorten that extension, how do I do that?

You can select “Assignment Actions” from the ‘Manage Assignments page’, clicking on “Choose Dates”, and then selecting the assignment/s for which you would like to change the due date.

Manage Assignment Dates

Update your assignment dates by changing individual dates, or shifting all dates by a number of days, weeks or months. All times follow section time US/Central.

Change Dates

Select one or more assignments to update their start, due, and late submission dates.

Assignments

Search here [Search]

Manage Dates

All input fields are required unless marked as optional.

Start Date (mm/dd/yyyy) (Optional)
01/12/2026

Start Time (Optional) (hh:mm)
09 : 57 PM

Due Date (mm/dd/yyyy) (Optional)
12/23/2026

Due Time (Optional) (hh:mm)
11 : 59 PM

Late Submission Date (mm/dd/yyyy)

[Finish]

To update an individual assignment extension, click on the assignment and select “Give Extension”. Then select the student/s and update the due date or late submission date.

Give Extensions

Update start, due, and late submission dates along with time limits and attempts for this assignment. All times follow section time zone US/Central.

Current Assignment Settings:

What Is Generative AI?

Start Date: January 12, 2026, 7:16 PM | Due Date: December 6, 2026, 11:59 PM
Late Submission Date: December 7, 2026, 11:59 PM | Time Limit: None | Attempts: 1

Students

Search by student name [Search]

Arden, Lily

Start Date: January 12, 2026, 7:16 PM | Due Date: December 12, 2026, 11:59 PM | Time Limit: None | Attempts: 1 | Extension Applied

carson, kirsten

Start Date: January 13, 2026, 7:16 PM | Due Date: December 13, 2026, 11:59 PM | Time Limit: None | Attempts: 1

Showing 1 - 10 of 10

Apply Extensions

[Finish]

Will the grade for an assignments with an extension be credited to the student?

Extensions will not impact the student grade. If you allow for late submission, you will have the option to assess a penalty.

[Back to top](#)

Can I apply a late penalty when giving an individual student an extension (e.g. for a SmartBook assignment)?

This is not currently available in Connect.

Some assignment types don't automatically deduct points for late submissions (e.g. Smartbook). Can I now deduct a set number of points for late submission across *all* assignment types?

Not quite yet, but this is in the works!

Will I still have the option to make due dates flexible with a preset overall % point loss or % point loss per day?

Yes, this will still be available.

Can extensions be applied via the Connect gradebook?

This is not currently available in Connect.

Will it be possible to grant an extension and adjust the number of attempts allowed at the same time within a single workflow?

This functionality is not currently available.

Can extensions be configured by assignment category (for example, extend quizzes but not homework) rather than only by individual assignment selection?

This functionality is not currently available.

Will instructors be able to move or reorder multiple questions at once within an assignment, rather than moving them individually?

This functionality is not currently available.

Grading, Reporting, and Data Export

Will there be any changes to grading workflows?

The manual grading flow has undergone some minor visual refinements, but it remains largely unchanged.

Can I export reports to Excel?

Yes, many reports can currently be exported, and submission date/time and time spent are being expanded across assignment types.

Can I see how long students spend on assignments?

This is available for select assignments in Connect and is actively being expanded.

Can I generate reports on assignment completion per student?

This is not currently available as a standalone report, but this request has been shared with the Connect product team for future consideration.

Can instructors set a total point value for an assignment built from pooled questions (for example, making a pooled assignment worth 100 points overall)?

Yes, you can set points by question, by question type, or for the entire assignment (whether or not it includes a pool).

Will instructors be able to see time spent on an assignment for all students in one view, instead of reviewing one student at a time?

This will be available for the Question Bank in June and will be added to the assignment details page at a later date.

Will time-on-task data (including start time, finish time, and total duration) be exportable to Excel across all assignment types?

This will not be available when the new instructor experience launches in June but will be added incrementally over time.

How can I see when a student last submitted an assignment?

Yes, the student reports can show you date and time of assignment submissions.

Can I run a report that would show the time each student is spending on each assignment?

You can currently see when they started and submitted assignments, and you'll also be able to see time spent for question bank and Smartbook assignments. We are working on being able to show time spent for all assignment types.

In results, in terms of statistics, how do I see the specific distribution of right and wrong answers (e.g. how many students chose option A, B, C, or D, rather than just the percentage of students who chose the correct answer)?

This is something the Connect team is currently discussing as a future enhancement.

Will reporting include additional student identifiers (such as email address) to make exports more useful for instructor analysis?

While this will not be part of the new instructor experience coming in June 2025, it is on the roadmap to be worked on.

[Back to top](#)

Is the At Risk Student Report still available?

This is not a report that will be available in the new experience.

Will instructors be able to message all “at-risk” students at once directly from Connect, rather than relying entirely on an LMS?

This functionality is not currently available.

Will Connect provide tools to identify disengaged students and support instructor outreach (for example, alerts or templated messaging)?

This functionality is not currently available.

Will there be improvements to navigating long lists of questions (for example, showing more detail in list view to reduce click-through)?

No changes are planned at this time, but the team will be monitoring this functionality for possible future enhancement.

Will instructors be able to manage student extensions directly from Reports (instead of going into individual assignments)?

This functionality is not currently available.

Will instructors be able to hide or customize the “Student Progress” section on the “Manage Assignments” section home page if it is not relevant to their workflow?

This functionality is not currently available.

Will I see an indicator next to a student's name to show that they’ve been given an extension?

Yes, there will be an indicator for this.

Can I see performance statistics on individual questions and summarize across questions?

This functionality is not currently available, but it’s something we’re exploring as a future enhancement.

LMS Integration (Canvas, Blackboard, Brightspace, D2L, Moodle)

Is the LMS integration changing?

The primary integration workflows will remain the same, but the integration experience is being improved and will better align with the new Connect Instructor Experience.

Will assignments still sync grades and due dates with my LMS?

Yes, updates made in Connect will continue to sync grades and dates to the LMS when assignments are deployed.

Do institutions need to do anything for this LMS integration update?

The enhanced integration experience requires LTI 1.3 (LTIA) to be enabled. Many institutions already have this enabled.

Which Learning Management Systems will support the new Connect experience?

The new Connect experience will be supported across all major LMS platforms.

Will there be a way to deploy or sync multiple assignments to an LMS at the same time, instead of one assignment at a time?

Yes, multiple assignments can be deployed to the LMS simultaneously. Grade sync functionality will remain the same.

Will instructors be able to sync all grades at once across assignments (not just per assignment) when using LMS integration?

All assignments automatically sync from Connect to the LMS. At this time, manual grade sync is not changing. For manual syncing, you will need to select an assignment to sync.

Once question banks are created, can they be sent to the LMS that I'm required to use for testing?

Yes, you can create your assignment/exam in Test Builder, export it, and import it into your LMS.

In the LMS, will assignments continue to open in a different module?

The changes will only apply to the instructor experience within Connect; they do not impact students and we do not anticipate any changes on the LMS side.

Where can you see if the assignments have been deployed to my LMS?

If your institution is using LTI 1.3, please refer to this brief video: [Deploying Connect Assignments to your LMS](#). Our Integration enhancements for institutions operating in LTI 1.3 are coming later this year.

If your institution is using LTI 1.1, you can confirm that a Connect assignment has been successfully deployed to your LMS by visiting your Connect section homepage. The LMS icon will appear to the right of the assignment, serving as a visual indicator of successful deployment.

The screenshot shows the McGraw Hill Connect interface. On the left is a sidebar with navigation icons and labels: Home, McGraw Hill Integration Experience, Announcements, Assignments, Discussions, Grades, People, Pages, Files, Syllabus, Outcomes, Courses, Calendar, Inbox, History, and Commons. The main area is titled 'Deploy assignments' and shows a list of assignments for 'Week 1'. The assignments are: Chapter 1 (Start Date: Apr 23, 2026, Due Date: May 30, 2026, Points: 100.00, Grade Type: Best), Chapter 21 (Start Date: Nov 24, 2025, Due Date: Mar 7, 2026, Points: 100.00, Grade Type: Best), Chapter 3 (Start Date: Nov 24, 2025, Due Date: Mar 7, 2026, Points: 100.00), and Chapter 4. Each assignment has a 'Deploy' button next to it. The interface also includes a 'Select All Assignments' checkbox and 'Expand All'/'Collapse All' links.

If I am teaching a course before the new experience is made available, will I need to re-pair the course with my LMS when the new experience goes live?

No, you will not need to do anything when the new experience rolls out. You will automatically be migrated to the new experience (and you can toggle back to the old experience if needed through the end of the year as you get used to it).

How does proctoring work with a Learning Management System? Does it transfer to the LMS?

Proctoring can be enabled for question bank assignments. The students are proctored in the Connect assignment, even if accessing it via an LMS.

What is LTI 1.3?

This is the most current Learning Management System integration standard (and the most secure). It's how we pair our Connect platform with LMSs such as Canvas, Blackboard, D2L, etc.

Admin, Course Management, and Instructor Controls

Can instructors still be added or removed from a course?

Yes, instructor management is available through the 'Manage Instructors' area.

Can assignments be organized or grouped on Manage Assignments?

Yes, the 'Organize' feature allows reordering and grouping of assignments.

Can instructors hide the Student Progress view?

Not at this time. This request has been shared with the Connect product team.

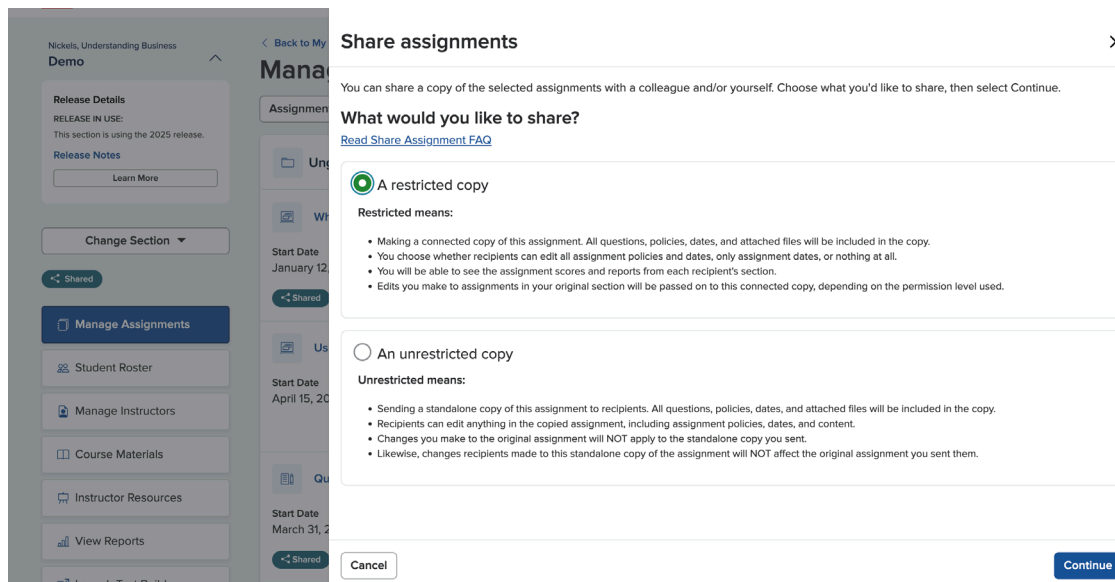
[Back to top](#)

Instructors that I share a course with can see the course information but cannot make changes; is that correct?

It depends on how the course is shared. The primary instructor can choose to allow the secondary instructor to edit some dates and policies.

If I share a restricted copy of a course with other instructors, will they be able to give student extensions in their copy?

Yes, they will be able to grant extensions to students in their section(s) only.



What's the difference between deleting a student and archiving a student in the class roster?

Archiving students will remove them from the “active” roster while retaining their records for future reference. Archived students can be easily restored through the ‘Archived Students’ tab.

Can I take/record attendance in the student roster?

This functionality is not currently available.

How are you addressing student use of AI to complete homework assignments or exams?

Proctorio is our proctoring option; it includes options for helping to identify the use of AI.

What about students who leave an exam that’s using Proctorio, go out to an AI tool, and then go back into the exam?

Proctorio detects and deters a wide range of AI tools — including browser-based ones — and adapts in real time to emerging threats, so students attempting to leave an exam to use an AI tool and return would be flagged.

[Back to top](#)

- Learn more about Proctorio: <https://www.mheducation.com/highered/digital-products/connect/features/proctorio.html>
 - Revisit our on-demand recording: <https://www.mheducation.com/highered/events/on-demand/2026/integrity-in-online-assessments.html>
-

The Student Experience

Is the student experience changing?

No, there are no changes to the student interface as part of this release.

Do students get a notification when their trial period is about to expire?

Yes, students are notified when their trial period is about to end.

Is it possible to copy the instructor on the email(s) to students whose trial period is expiring?

This is a great suggestion and something we will explore. We do currently email instructors to share how many students have registered for their Connect course, so they can see where any gaps exist.

Will Connect to automatically warn students that they have an uncompleted assignment coming due?

The student view includes a 'to-do list' that tells them what is coming due, but it doesn't currently send alerts.

Is there a way for students to see their point total?

The student experience isn't changing at this time, but this has been shared with the Connect team for future development.