

Cost Management: A Strategic Emphasis, 8e

Edward Blocher and David Stout and Paul Juras and Steven Smith ©2019 ISBN: 1259917029

Chapter by Chapter Changes

Part One: Introduction to Strategy, Cost Management, and Cost Systems Chapter 1: Cost Management and Strategy

- All Real-World Focus items updated, especially those regarding globalization and ethics;
- updated the Cost Management in Action question; updated surveys on strategy and
- ethics; updated content on real-world information used throughout the chapter, including
- the exercises and problems
- Added a new heading under The Global Business Environment to explain the new
- economic nationalism trends that oppose globalization, including the United Kingdom
- vote in 2016 to separate from the EU (referred to as "Brexit")
- Four new exercises and problems, including two on Brexit; updates to several other
- exercises and problems that are based on current, real-world information

Chapter 2: Implementing Strategy: The Value Chain, the Balanced Scorecard, and the Strategy Map

- Added a consideration of Brexit to many of the Real-World Focus items and to the
- discussion of SWOT analysis
- All Real-World Focus and Cost Management in Action items revised and updated,
- particularly the item on currency fluctuation; real-world information throughout the
- chapter revised and updated including the latest about the Paris Climate Agreement
- Expansion and update of the chapter opener to include recent acquisitions by Amazon
- and Walmart
- The Cost Management in Action question updated for recent events regarding Apple and
- Samsung
- Five new problems and several revised exercises and problems

Chapter 3: Basic Cost Management Concepts

• Updated chapter opener to reflect more recent events at P&G

- Added the Five Steps of Strategic Decision Making to the discussion of cost drivers
- New Real-World Focus titled "Changing views on globalization and impact on structural
- cost drivers," which focuses on changes in global supply chains

Chapter 4: Job Costing

- New Learning Objective added to explain how to apply job costing in service industries
- Updated chapter opener related to the use of job costing by construction companies
- New Cost Management in Action box titled "Is job costing a match for Caterpillar's
- manufacturing process?" which addresses job costing at Caterpillar, a manufacturer of
- construction and mining equipment
- Two new Real-World Focus items; one titled "3-D printing and overhead allocations,"
- and the other, titled "Tariffs can affect specialty manufacturers," which deals with import
- tariffs

Chapter 5: Activity-Based Costing and Customer Profitability Analysis

- Updated chapter opener to reflect the use of activity-based costing for a company with an
- expanding product line
- Enhanced discussion of idle capacity costs
- A new Real World Focus item titled "Excess capacity at Catepillar," which focuses on
- idle capacity
- A new Cost Management in Action box titled "Customer Profitability in an E-commerce
- world"

Chapter 6: Process Costing

- Updated chapter opener to reflect recent events at Coca-Cola
- Updated sustainability related comments in the Cost Management in Action item to
- reflect more current events
- New Real-World Focus item titled "Putting Pepsi in the can and potato chips in the bag,"
- which contains links to videos for filling soda cans and for making potato chips

Chapter 7: Cost Allocation: Departments, Joint Products, and By-Products

- Updated chapter opener
- One new Real-World Focus item titled "Direct streaming: Content is not the only cost,"
- Updated comments for the Cost Management in Action box relating to cost allocation in
- health care

Part Two: Planning and Decision Making Chapter 8: Cost Estimation

- Updated chapter opener, including a quote from Steve Jobs related to using past
- information for planning
- Two updated Real-World Focus items. One titled "Applications of regression analysis:
- Using business analytics" and the other titled "Applications of learning curves"
- Updated content and comments for the Cost Management in Action item titled "Using
- regression to estimated construction costs" to now include a global context and focus on
- sustainability

Chapter 9: Short-Term Profit Planning: Cost-Volume-Profit (CVP) Analysis

- Updated chapter opener to include iHeartMedia
- One new Real-World Focus item titled "Different ways to reach breakeven"
- Two updated Real-World Focus items. One titled "Cost planning: Own your own
- wheels?" and the second titled "Analysis of Social Security retirement benefits"
- Addition of a Cost Management in Action item titled "Managing profitability under
- different cost structures"

Chapter 10: Strategy and the Master Budget

- Updated chapter opener to reflect more recent information for J&J
- A quote from Dwight Eisenhower added
- A new Real-World Focus item titled "Justifying expenditures through zero-base
- budgeting"
- New Cost Management in Action box titled "Changing traditional budgeting practices"
- which focuses on behavioral issues in budgeting

Chapter 11: Decision Making with a Strategic Emphasis

- New chapter opener, based on Apple Inc.
- Three new Real-World Focus items: one titled "Business Analytics, Decision Making,
- and the Role of the Management Accountant" (based on a July 2016 CGMA Report), one
- titled "The 'Sourcing Decision' for Labor Services: Make vs. Buy?", and one titled "How
- to Avoid Decision-Making/Judgment Biases" (based on a February 2015 Journal of
- Accountancy article)
- New Cost Management in Action (CMA) item: "Defining a Strategic Role for
- Sustainability Accounting and Reporting"
- New discussion of Brexit, in conjunction with the make-vs.-buy decision

Chapter 12: Strategy and the Analysis of Capital Investments

- Updated chapter opener (introductory quote by Peter S. Drucker and capital-budgeting
- examples from a cross-section of industries)
- New discussion of types of capital budgeting projects (independent, dependent, and
- mutually exclusive) and "Recent Development: Foreign Capital Investment in the U.S.
- and Economic Protectionism" (as an outgrowth of Brexit)
- Newly added references regarding the reinvestment rate assumption associated with the
- IRR method and the use of MIRR (modified internal rate of return)
- Newly added Cost Management in Action (CMA) item: "Real-Options Analysis in the
- Motion Picture Industry"
- Two new end-of-chapter problems, one dealing with the issue of multiple internal rates of
- return, the other dealing with mutually exclusive projects and the use of net present value
- (NPV) vs. IRR for project-evaluation purposes

Chapter 13: Cost Planning for the Product Life Cycle: Target Costing, Theory of Constraints, and Strategic Pricing

- Updated chapter opener to reflect more recent events at Toyota
- Two new Real-World Focus items. One titled "Downside to disruption" and the other
- titled "Cost savings through recycling"
- Revised Cost Management in Action box titled "Global supply chains" to reflect the
- growing importance of understanding global supply chains

Part Three: Operational-Level Control

Chapter 14: Operational Performance Measurement: Sales, Direct-Cost Variances, and the Role of Nonfinancial Performance Measures

- New chapter opener, based on United Parcel Services (UPS)
- Updated Real-World Focus (RWF) box: "Consumers: Demystifying Changes in Natural
- Gas Bills"
- New Cost Management in Action (CMA) item: "Driving Innovation and Improvements
- in Health Care Delivery—the Role of Management Accounting Systems"
- Two new Real-World Focus (RWF) boxes: "Operating Process Improvements and JIT"
- (using examples from Toyota, Dell, Harley Davidson, and McDonald's), and "Sourcing
- Decisions, Brexit, and JIT"
- New end-of-chapter problem titled "Standard Cost Systems, Lean Companies, and Value-
- Stream Reporting"

Chapter 15: Operational Performance Measurement: Indirect-Cost Variances and Resource Capacity Management

- New chapter opener, based on Southwest Airlines and the need for capacity management
- in the airlines industry
- One new exercise, dealing with the variance investigation decision
- Two new end-of-chapter problems: one dealing with standard cost variance analysis and
- interpretations, the other a summary problem dealing with a four-variance breakdown of
- the total overhead variance and the recording, and end-of-period disposition, of standard
- cost variances
- Material (text and related end-of-chapter assignments) related to the Variance
- Investigation Decision Under Uncertainty section has been removed from the Appendix
- and made available as an online supplement (Chapter 15)

Chapter 16: Operational Performance Measurement: Further Analysis of Productivity and Sales

- Updated chapter opener that includes a quote from Paul Gauguin
- Updated Real-World Focus item titled "How companies improve productivity and reduce
- costs"
- Updated content and related comments for Cost Management in Action item titled
- "Productivity: Not so easy to measure"

Chapter 17: The Management and Control of Quality

- New chapter opener, based on the health care sector
- Three new Real-World Focus (RWF) items: "Quality Ranking Systems for U.S.
- Colleges" (weighting of financial factors in the college-selection process), "Using Cost of
- Quality (COQ) to Support Cost-Containment Efforts in a Hospital Setting," and "The
- Quality Costs of Privacy"; updated RWF boxes for "How Costly is Poor Quality?" and
- "Ratings of U.S. Airlines Based on the Airline Quality Rating (AQR) System"
- New Cost Management in Action (CMA) item: "Wall Street Journal/Times Higher
- Education (THE) Quality Rankings of U.S. Colleges and Universities"
- Expanded discussion of the Baldrige Quality Award and a new discussion of the Shingo
- Prize, along with a list of recent winners of this award
- Expanded discussion of sources of "waste" (within the context of lean, kaizen, and

- continuous-improvement initiatives)
- Two new end-of-chapter problems, one dealing with "Decision Analysis and Cost-of-
- Quality (COQ) Trade-Offs," the other dealing with the preparation and interpretation of
- histograms, run charts, and statistical process control charts

Part Four: Management-Level Control

Chapter 18: Strategic Performance Measurement: Cost Centers, Profit Centers, and the Balanced Scorecard

- A significant revision of the text material on employment contracts
- Three new Real-World Focus items using recent events and trends to address
- decentralization, responsibility centers, and outsourcing
- A new Cost Management in Action (CMA) item addressing subjective performance
- evaluation as a strategic performance measurement tool
- All brief exercises converted to multiple-choice format
- Four exercises and four problems augmented by the addition of multiple-choice
- requirements

Chapter 19: Strategic Performance Measurement: Investment Centers and Transfer Pricing

- A new chapter introduction, focused on the return on investment of the 2017 NBA
- Champion Golden State Warriors
- Two new Real-World Focus items (focusing on short- versus long-term strategy and
- multinational transfer pricing) with updates to three others
- A new Cost Management in Action item focused on the management implications of
- shifting responsibility center designation
- Auto-gradable requirements added to five problems

Chapter 20: Management Compensation, Business Analysis, and Business Valuation

- A new chapter introduction focused on executive compensation and bonus incentives at
- United Parcel Service (UPS)
- Three new Real-World Focus items (focusing on SEC rules on pay disclosure and linking
- pay to performance) with updates to three others
- Auto-gradable and multiple-choice requirements added to seven exercises and seven
- problems
- Combined Learning Objectives 1 and 2 (LO1, LO2) from the seventh edition into one
- learning objective

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